

# ONLINE SHOPPING

1 MARCH 2025

#### Our Products

We have been at the forefront of incorporating Aloe into product development for over fifty years. Our products are manufactured in-house, are not tested on animals, are paraben free and include high-end ingredients. The products include various herbal extracts, which have tremendous healing, cell rejuvenating and regenerating properties. Product Ranges, additional product information and pricing are available and easily accessible on our website.

## Online Shopping

You can order products directly online and make secure payments via EFT or PAYFAST. Alternatively, you can email or Whatsapp an order to request a quotation before making any payments to: online@naturcare.co.za | 084 862 6513

## **Delivery & Costs**

Deliveries are usually made door to door via courier.

There is a minimum delivery charge of R150.00 per order, up to 15kgs.

There are no delivery charges for orders over R850.00 (Click on Free shipping)

Orders are sent within 2-3 days after confirmed receipt of payment.

### Refund Policy

The products carry a full guarantee and a refund policy for any damages during transportation. Notification of returns must be made with 14 days of receipt of the products.

#### Communications

Online Customers will receive notification and delivery details, usually via WhatsApp. Monthly specials will also be sent via email or WhatsApp. Opt Out options will be strictly adhered to.